

Petplan  
Great West House (GW2)  
Great West Road  
Brentford  
Middlesex  
TW8 9DX



18 June 2007

Dear Petplan,  
I just wanted to let you know how pleased I am with my Petplan insurance.

My cat Scarlet has been insured with Petplan since I got her 5 years ago. In October last year she became very ill and I took her to my vet. After tests, Scarlet was diagnosed with hyperthyroidism and I was told she would need an operation to treat this condition. If Scarlet hadn't been insured I would not have been able to afford to pay for her surgery. Fortunately, all I had to pay was the policy excess and focus on getting Scarlet better again, and that's all down to Petplan. You've been absolutely brilliant.

Thanks Petplan,  
Regards

Mrs M Smith



To date Petplan  
has paid out almost  
£700 towards  
Scarlet's treatment