

If you would like to provide new Direct Debit details or change your payment method to Direct Debit, please complete this form and send it to Petplan at the address below.

I would like to **change my payment method to Direct Debit**   
or  
**update my existing Direct Debit details**

If you have a promotional code, please enter it here

Name

Address

Postcode

Policy No

Pet's Name

If you have more than one policy number, please complete a separate form for each policy.

Choose whether to pay monthly or annually

**Monthly**  Direct Debit complete the Direct Debit instruction

**Annually**  Direct Debit complete the Direct Debit instruction

I would like **claim payments to be paid directly into this account**

## Instruction to your Bank or Building Society to pay by Direct Debit



Originator's identification number **|9|2|6|1|3|5|**



### 1 Bank or Building Society name and address

### 3 Branch sort code

-  -

### 4 Account number

### 5 Instruction to your Bank or Building Society

Please pay Pet Plan Limited by Direct Debit from the account detailed on this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Pet Plan Limited and if so, details will be passed electronically to my Bank or Building Society.

Signature

Date

Reference number to be completed by Petplan

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

Please complete the form above and send it to: **Pet Plan Limited, FREEPOST, Great West Road, Brentford TW8 9YY**



#### Direct Debit guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Pet Plan Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed. If

you request Pet Plan Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request

- If an error is made in the payment of your Direct Debit, by Pet Plan Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society

- If you receive a refund you are not entitled to, you must pay it back when Pet Plan Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Every pet deserves

